

Strength and Balance Therapeutic Massage

Cancellation Policy

Thank you for choosing Strength and Balance Therapeutic Massage! Please refer to our operating policies.

Please sign and date below once you have reviewed the form. If you have any questions, please don't hesitate to ask.

- We require a credit card number to keep on file; in the event of a missed or late cancelled appointment, the credit card on file will be billed.
- We require **24 hours notice** if you wish to cancel your massage appointment. This allows us to accommodate other clients in need of massage, and respects our therapist's time.
- Any missed or late cancellations will be charged the **full treatment amount**.
- If you are late for your appointment, you will be seen as soon as possible. You will receive care for the time remaining (if you have a 60 minute appointment, and are 20 minutes late, you will receive the remaining 40 minutes of your treatment)
- If you are late for your appointment, you will be responsible to pay for the full treatment fee.

Client's Signature

Date

Therapist Signature